FerrisConnect Advisory Board Meeting Minutes
February 25, 2010

In attendance: Amy Buse, Meegan Lillis, Mary Holmes, Randy Vance, Emily Mitchell, Kim Hancock, Susan Hastings-Bishop, Sandy Burns, Gloria Lukusa-Barnett

1. Technical Updates - Mary

• Persistent User Update/Addition of Nodes to Cluster Update:
  o Blackboard was here February 4th, tried to build the nodes; however, the nodes were not built correctly, there were no deployable components, and the cluster became unstable which degraded our system and the powerlinks.
  o The new nodes were pulled out Friday, February 5th, but we were unaware of how unstable the system was, so things were not back and running correctly until Monday, February 8th.
  o John Urbanik is working with them on this new issue of Blackboard putting our system into an unstable state and causing our eLearning systems administrators to work overtime.
    ▪ The decision was made to build our own nodes.
    ▪ We elected to scratch the nodes and rebuild them entirely.
    ▪ We now have six nodes in the cluster, five that are taking users.
    ▪ We are still working on two additional nodes and once they are working, they will be brought in as early as tomorrow, February 26th. That will give us eight nodes, seven for users and a new JMS node which will handle back-ups and integration.
    ▪ On March 11th - during Spring Break, Mary will take down FerrisConnect and bring in all of the new nodes.
  o Server statistics are now available in FerrisConnect to see the cluster availability as well as number of users on each node.

• Tegrity Requests:
  o Mary will look into removing the single sections which are listed in addition to cross-listed sections.
  o Mary will also look into removing old sections of Tegrity.
  o Mary will ask Scott to clarify how tracking works in relation to users accessing videos via podcast and other alternate options.

• Service Pack 4:
  o We got a note from Ernest form Blackboard letting us know that Service Pack 4 (SP4) will be available in the next couple weeks and will fix a lot of our problems.
  o What does FAB want to do with this? How long should we test? When should be update?
    ▪ We will wait.
- Put it into the test environment with the idea that we will not even consider to implement SP4 during the Spring semester, but we may consider it for Summer.

2. Tegrity Users Conference

- There is a deal until March 1, 2010 - if we pay for two people we can get one free. Jody Gardei (Scott Teade will pay for her) and Randy Vance (Robbie Teahen will pay for it, and she offered to pay for two people) are going, we need one more person to go.
  - Gloria will look at her calendar. If she is not available, Meegan will consider going.

3. FAB Current Committee Charge - EMAT Opinion - Table to next meeting for Enid to talk about

4. CPS Clicker Discussion will also be tabled until next meeting.

5. Standards Committee was discussed.

- Meegan will be a representative for the Faculty Center.
- Kim Hancock will be the representative for FAB.

Next Meeting: March 25, 2010, 11:00-12:00 pm