Activity Title: Health Center Medical Chart Evaluation and Audit

Related Strategic Direction(s): Engaged Campus, Working Together, Learning Centered

Description/Goal of Activity: Required by Department of Health and Human Services, patient charts are evaluated along strict criteria for proper relationship between treatment services and diagnostic codes to ensure accuracy of coding, treatment, documentation and billing activities.

Assessment Method: Peer Review. A team of quality improvement peers reviews charts of providers on a regular basis and minutes of the results are recorded and on file.

Results: (Attach Sheets as Needed) Results of this continuous quality audit of charts are always within the required parameters. No overbilling has ever been uncovered. No HHS audit or complaints has ever occurred.

Conclusions from Assessment: While results have been good, we as providers have learned to improve our evaluation and management of patient encounters, thus improving the quality of our services each year.

Will the activity continue? Yes ☐ No ☐

If continuing the activity, are there changes planned as a result of assessment? Changes, mostly subtle in nature, are made in the process of auditing charts.