# Online Learning Contact List

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Phone</th>
<th>Email</th>
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</thead>
<tbody>
<tr>
<td>Support Services (EIO)</td>
<td>Kathy LeClaire</td>
<td>231-591-3813</td>
<td><a href="mailto:leclark@ferris.edu">leclark@ferris.edu</a></td>
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<td>Support Services (EIO)</td>
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<td>231-591-2340</td>
<td><a href="mailto:Ankneyc@ferris.edu">Ankneyc@ferris.edu</a></td>
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<tr>
<td>Executive Director (EIO)</td>
<td>Deb Thalner</td>
<td>810-429-1122</td>
<td><a href="mailto:thalnerd@ferris.edu">thalnerd@ferris.edu</a></td>
</tr>
<tr>
<td>Associate Provost (AA / EIO)</td>
<td>[Name]</td>
<td>[Phone]</td>
<td>[email]</td>
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<tr>
<td>Vice President – EIO</td>
<td>Don Green</td>
<td>616-690-6789</td>
<td><a href="mailto:greend@ferris.edu">greend@ferris.edu</a></td>
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<tr>
<td>E-Learning Systems Administrator (IT)</td>
<td>Mary Holmes</td>
<td>231-591-2067</td>
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<tr>
<td>Technical Support (IT)</td>
<td>TAC</td>
<td>231-591-4822</td>
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<tr>
<td>Coordinator for Instructional Technology (FCTL)</td>
<td>Jackie Hughes</td>
<td>231-591-5439</td>
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<tr>
<td>Instructional Technologist (FCTL)</td>
<td>Andrew Peterson</td>
<td>231-591-2406</td>
<td><a href="mailto:Petera12@ferris.edu">Petera12@ferris.edu</a></td>
</tr>
<tr>
<td>Marketing Director – Social Media &amp; Web (EIO)</td>
<td>Jennifer Hegenauer</td>
<td>231-591-2502</td>
<td><a href="mailto:hegenauj@ferris.edu">hegenauj@ferris.edu</a></td>
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<tr>
<td>Marketing Director – Print (EIO)</td>
<td>Jennifer Amlotte</td>
<td>616-643-5719</td>
<td><a href="mailto:amlottej@ferris.edu">amlottej@ferris.edu</a></td>
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<tr>
<td><strong>Admissions (EIO)</strong></td>
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<tr>
<td>Kasey Depew</td>
<td>231-591-3962</td>
<td><a href="mailto:offcampusadmissions@ferris.edu">offcampusadmissions@ferris.edu</a></td>
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<tr>
<td><strong>Health Professions Advisor (other programs) (EIO / CHP)</strong></td>
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<tr>
<td>Dionne Serges</td>
<td>810-232-2770</td>
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<tr>
<td><strong>Health Professions Advisor (RN – BSN) (EIO / CHP)</strong></td>
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| **Student Services – Health Professions** |                      |                      |
| Debby Buck                      | 231-591-2094         | buckde@ferris.edu    |

| **Business Programs Advisor (EIO / COB)** |                      |                      |
| Dionne Serges                    | 810-232-2770         | sergeisd@ferris.edu  |

| **Automotive Management Advisor (EIO / CET)** |                      |                      |
| Michele Harvey                    | 231-591-2815         | Harv4@ferris.edu     |

| **HVACR Pre-Admissions Officer (CET)** |                      |                      |
| Jill Trinklein                    | 231-591-2695         | Trin12@ferris.edu    |

| **HVACR Advisor (CET)**            |                      |                      |
| Doug Zentz                        | 231-591-3083         | zentzd@ferris.edu    |

| **Integrative Studies Advisor (CAS)** |                      |                      |
| Roxanne Cullen                    | 231-591-2713         | cullenr@ferris.edu   |

| **Technical Education Advisor (COEHS)** |                      |                      |
| Lisa Besemer                      | 231-591-3188         | besemerl@ferris.edu  |

| **MBA Program Contact**            |                      |                      |
| Shannon Yost                      | 231-591-2168         | yosts@ferris.edu     |

| **MSN Program Contact**            |                      |                      |
| Susan Owens                       | 231-591-2267         | Owenss3@ferris.edu   |

| **Certificates – call student services to determine appropriate advisor** |                      |                      |
| Kathy LeClaire                    | 231-591-3813         | leclairk@ferris.edu  |