Meijer, Ferris State University & Pfizer
PGY-1 Community Pharmacy Practice Residency

Resident Learning Experiences

Academia

During the academic experience, the resident will assist in precepting and evaluating clerkship students on their P4 Advanced Community clerkship and will gain experience with teaching in classroom/small group settings. Additionally, the resident will actively participate in reviewing and implementing ASHP/APhA’s accreditation standard for community pharmacy residency programs.

Regular meetings with academic on preceptors will reinforce teaching skills and explore the culture of academia and issues encountered in academic settings. Contemporary therapeutic issues will be reviewed based on the resident’s interest areas or perceived need. The interface between pharmacy practice and academia will be explored with potential projects under development by the College reviewed in depth and the potential significance discussed as it relates to community practice. This is a longitudinal experience.

Administration

During the administration experience, the resident will participate in administrative rounds, where s/he will meet with various corporate-based pharmacy personnel and will become familiar with their roles and responsibilities. Additionally, the resident will participate in regular store visits and other administrative activities with a regional Meijer Pharmacy District Manager or other designated individual and will develop a working knowledge of legal and regulatory issues surrounding the practice of pharmacy. Through this experience, the resident will gain an appreciation for the internal workings of a regional community pharmacy chain and will be able to utilize his/her knowledge to enhance Meijer Pharmacy workflow operations. This is a longitudinal experience.

Ambulatory Care

During the ambulatory care experience, the resident will participate as part of an interdisciplinary team to provide direct patient care at an ambulatory care site on a weekly basis. The resident will provide direct patient care as well as participate in interdisciplinary team huddles, topic discussions, journal clubs, etc. at a Federally Qualified Health Center in conjunction with a College of Pharmacy faculty member and Ambulatory Care clerkship students. This learning experience is designed to give the resident an opportunity to effectively evaluate drug therapy, make appropriate treatment recommendations, develop interpersonal communication skills and foster patient-focused interdisciplinary relationships. This is a longitudinal experience.

Outcomes-Based Research

During the outcomes-based research experience, the resident will design, conduct and evaluate a comprehensive community pharmacy-based research project. In doing so, the resident will define an appropriate research question and objectives, develop methods to address the question, and identify and assess pertinent clinical, financial and economic outcomes. IRB approval will be obtained. The resident will present the research project in both poster and podium formats at selected regional and national pharmacy conferences. The resident will also work with the preceptor to analyze patient information using adherence and disease-specific software and/or databases in conjunction with additional assigned research initiatives. This is a longitudinal experience.
Patient Care Services

During the patient care services experience, the resident will take ownership of the Outcomes medication therapy management (MTM) program at the primary practice sites and other sites as necessary. The resident will work with the pharmacy team at the primary site to ensure that the interventions as part of the Outcomes Targeted Intervention Program (TIPS) are completed. In addition, the resident will become proficient in administering immunizations and clinical health screenings, including tests conducted for cholesterol, hemoglobin A1C and others as applicable. The resident will ultimately fully manage health screenings conducted at the primary practice site. As a member of Meijer Pharmacy’s Clinical team, the resident will engage in a variety of clinical program development and implementation activities and also be involved with clinical program decision-making. Additionally, the resident will participate in Meijer-sponsored community and corporate office health events and administer disease state management (DSM) programs to patients where appropriate. Finally, the resident will develop and provide educational programs and materials to Meijer pharmacy team members and various community groups. This is a longitudinal experience.

Service

During the staffing experience, the resident will perform regular dispensing and patient counseling activities while functioning in the role of a staff pharmacist at the primary practice site. This experience requires that the resident become proficient in the use of all pharmacy information systems, effectively manages pharmacy staff, understands and adheres to all pharmacy policies and procedures, and appropriately utilizes the pharmacy’s drug procurement process. This is a longitudinal experience.

Advanced Academia (Elective)

During the academic experience, the resident will participate in Ferris State University’s Pharmacy Education Development and Lecture Series (PEDALS) for pharmacy residents. The resident, under faculty guidance, will deliver and evaluate a variety of didactic, interactive (small group), and practical teaching experiences. Upon completing the requirements of the program, the resident will have developed a comprehensive teaching portfolio showcasing his/her experiences and skills.

Occasional attendance to Pharmacy Practice department meetings and/or College of Pharmacy committee meetings will provide involvement in academic decision-making and meeting organization. This is a longitudinal experience.

Pharmacy Business Leadership (Elective)

During the pharmacy business leadership experience, the resident will complete a 4-course online business leadership certificate program offered through Ferris State University’s College of Business. Residents will also take a more hands-on role and gain experience in pharmacy management, including the recruitment and hiring of pharmacy team members and responding to patient grievances. This is a longitudinal experience.