SPARC
November 8, 2011
3:00pm, WCCC
Meeting Summary

In Attendance:
Dave Eisler
Fritz Erickson
Don Green
Dorothy Hart
Jackie Hughes
Leonard Johnson
Brooke McComb
Kristen Motz
David Pilgrim
Kristin Salomonson
Jerry Scoby
Mischelle Stone
John Urbanick
John Willey
Helen Woodman

Guests:
Sue Cherry, John Dean, Vicky Deur, Don Flickinger, Dave Nicol, Andrew Peterson, Larry Schult, Steve Talbot, Dan Turri, Spence Tower, Matt Wagenheim

I. Action
   1. Approval of the 10/11/11 meeting notes.
      SPARC members approved the October 11, 2011 meeting summary.

II. Revisions to the Strategic Plan
    Chair Leonard Johnson initiated discussion on the proposed revisions to initiatives in the Strategic Plan:
    
    Goal 1: Become a demonstrable center of excellence in educational quality and student learning.
    Goal 2: Develop a university community where all are valued, welcomes, and informed.
    Goal 3: Enhance the financial position of the institution.
    Goal 4: Provide a state-of-the art, sustainable and safe learning, living and working environment.
    Discussion on Initiative 5: There was agreement at the October meeting to remove this initiative from the Goal; however, further discussion retains the initiative and changes the language to “Sustain…” (see attached document).
    Goal 5: Foster collaborative internal and external working relationships.
    Goal 6: Foster innovation and improve processes to move the University forward.

    Vote: Approved by consensus the proposed revisions based on today’s discussion (See attached “Strategic_Plan_proposed_revisions_110811.doc”).

    The proposed revised Strategic Plan will be sent to the University community for review and input; a townhall meeting may be scheduled, based on comments received.
III. Draft of New 3-Year IT Plan
J. Scoby presented an introduction of the “Information Technology Services Plan for 2011-14”; told of the process and consultant used regarding drafting of the Plan; and shared the context for the Plan.

J. Urbanick provided background on the process used for input and feedback from several stakeholder groups across the University, including students, faculty and staff. He then presented the Strategic Areas of Focus in priority order:
1. Technology Infrastructure
2. Customer Service
3. Student Success
4. Improve IT Services Agility and Ability
5. IT Governance and Planning

SPARC members and guests discussed the meaning and content of several initiatives within the Plan, i.e., technical support, email systems, smart phones usage, retiring/replacing computers, migration issues, “time out” issues, basic small “fixes”, bandwidth and capacity, etc. It was mentioned that some small technology things could be done to make life easier for students and faculty. With many of our students, on-line is their first – maybe only – experience with Ferris. If there is a glitch or too many steps, we may lose that student. On-line reflects the quality of the institution. IT was thanked for the many things done well.

J. Urbanick requested opinions regarding the priority order of these items; a survey will be sent to SPARC members.

Next meeting date:
Tuesday, December 13, 3-5pm at WCCC
Discussion topic: Planning for the University Center

Adjourned 4:35pm
Submitted by Elaine R. Kamptner