## Retention and Student Success Unit Academic Advising 2011 - 2012

March 15 | 11:00 A.M. - 12:30 P.M. | FLITE 112

To register for this luncheon seminar please call 231- 591- 3826 or contact Laurie Daniels at daniels|@ferris.edu.

To attend this seminar via Adobe Connect, use this information: http://ferris.adobeconnect.com/r3x45pkqw0x/





## MARCH ADVISING FOR STUDENT SUCCESS SEMINAR

Communicating with Your Advisees

## LEARNING OUTCOMES

In this advising session, advisors will learn about issues and best practices regarding student confidentiality, and communicating with parents, relatives and staff members. Advisors will also learn about e-mail communications with students, potential imposter issues, and how to recognize and deal with emotional and angry students.

As a result of participation in this session, you will be able to:

- Recognize confidentiality issues related to your advisees.
- Use electronic communications and records in appropriate ways.
- Respond effectively to emotional and angry students.

This session is co-sponsored by Educational Counseling and Disabilities Services and the Faculty Center for Teaching and Learning.

PDI money available.

To find more information about the Advising for Student Success Seminar program, go to: http://www.ferris.edu/HTMLS/academics/advising/faculty/professional-development.pdf